Amon Kissi

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EDUCATION

University of Texas at Dallas   Richardson, TX
Bachelor of Science in Information Technology and Systems   August 2020 – August 2023
GPA: 3.9/4.0

Richland College   Dallas, TX
Associate of Science in Computer Science   August 2017 – May 2020
GPA: 3.4/4.0

EXPERIENCE

Accenture   Irving, TX
Web Developer / Software Engineer   Oct 2020 – Present
- Maintained strong education in the latest technologies, software, and hardware products for use in various projects
- Determined job priorities for multiple projects and communicated sequencing, priorities, and timelines to the entire team
- Collaborated with product and engineering team members to define and develop new product concepts
- Participated in pre-project analysis and technical assessments to develop a user-friendly interface and correct functionality to meet business objectives

Coach-Net   Lewisville, TX
Customer Service representative   Jul 2019 – May 2020
- Adhered to company policies and scripts to consistently achieve call-time and quality standards
- Evaluated 15-20 customers' information per shift to explore issues, develop potential solutions, and maintain high-quality service
- Entered customer interaction details in ODIS to track requests, document problems, and record solutions offered
- Communicated with various service providers to determine their availability and rates to assist customers

Inulogic – *Free-H*   Saint-Priest, LYS
Web Developer   Dec 2011 – Feb 2014
- Experienced in handling Web hosting, domain, troubleshooting, and resolving issues involving DNS, HTTP, FTP using FileZilla, Database MySQL, and VPS
- Managed and coded using HTML, JavaScript, Python, and CSS by utilized varieties of an application programs such as WordPress or Joomla to create templates
- Updated system information with cPanel/Plesk and monitored server backups and researched a variety of technical issues using available resources to provide a better customer service

LEADERSHIP AND ACTIVITIES

B&R   Dallas, TX
Founder and Owner   May 2020 – Present
- Built a platform design for web development to help facilitate online users with their own businesses
- Developed user-oriented visuals and features using front-end languages, including HTML, PHP, and JavaScript to increase site traffic

Ivory Tasty   Dallas, TX
Web development and Logo Designer   June 2019 – Aug 2019
- Collaborated with 3 clients to gather and define requirements, establish scopes, and manage project milestones
- Built the company's brand by designing cohesive looks between elements such as logos and letterhead
- Created digital image files for use in digital and traditional printing methods

ADDITIONAL INFORMATION

Computer Skills: HTML, CSS, JavaScript, TypeScript, React, Next.JS, PHP, Swift, MySQL, Python, C++ programming
Language: Fluent in French (Speaking, Reading, Writing, and Listening Comprehension)
Additional Activities: The National Society of Leadership and Success (NSLS) , Member of the African Student Association (ASA)
Interests: Singing, Creative Writing, Web designing UI/UX, and Traveling